

**HIRING OF GROUND FEEDING
SERVICES KAIA, JEDDAH**

**FOR PIA'S DELAY / TRANSIT AND DISRUPTED FLIGHTS
PASSENGERS AT JEDDAH-KSA.**

INSTRUCTIONS TO BIDDERS

Pakistan International Airlines Corporation hereby invites sealed bids from GACA authorized restaurant operators eligible to present their best offer for the provision of ground feeding services to passenger for its delayed/transit and disrupted flight passengers.

Bidders are required to submit their sealed bids on or before 27 FEB 2024 **till 1300 HRS** at following addresses:

PIACL reserves the right to reject or cancel one or all Tenders.

Station Manager PIA
HAJJ Terminal KAIA -JEDDAH
CELL: 00966-540736810
EMAIL:JEDKKPK@PIAC.AERO
Jeddah

TERMS AND CONDITIONS

This contract will be for three years, with **60 days Exit Clause**.

Bids will be opened the same day at **1330 hrs (LT)** in presence of all participating who wish to attend.

Tender Opening will be based on **“Single Stage Two Envelopes Bidding Procedure”**. Accordingly, interested restaurants/operators are requested to submit a Single Package containing two separate envelopes titled as **“Technical Proposal”** and **“Financial Proposal”**. The **“Technical Proposal”** shall have all details of Offers without Rates while **“Financial Proposal”** shall contain Rates only.

Initially, only the envelope marked as **“Technical Proposal”** will be opened and Technical Evaluation/Site Inspection will be carried out thereafter.

After technical evaluation, the **“Financial Proposal”** will be opened publicly at a time and date that will be communicated through email or phone to the technically qualified restaurants/operators well in time.

The **“Financial Proposal”** of restaurants found technically non-qualified will be returned Un-opened to the respective bidders.

PIA will be at liberty to revise the requirement or annual the whole tender proceedings at any stage.

No tender will be entertained after expiry of the aforesaid date & time. PIA will not be responsible for postal delays or any other reason.

PIA reserves the right to reject any tender in part or full after assigning are as on, however PIA will not be required to justify the grounds of rejection.

MENU / SERVICE REQUIRED

1. Complete menu of breakfast with description.
2. Complete menu of light refreshment with description.
3. Complete menu of Lunch/Dinner.

TECHINICAL EVALUATION CRITERIA

TOTAL MARKS: 60
PASSING MARKS: 40
OBTAINED MARKS:

SR NO	CONTENTS	TOTAL MARKS	MARKS OBTAINED
1	Experience of the firm:	Marks - 17	
	More than 10 years of experience	10	
	More than 06 years of experience but less than 10 years	7	
2	Infrastructure / Equipment Availability :	Marks - 12	
	Skilled Staff	4	
	Meal Serving at least 300 passengers within given time	5	
	Hygiene	3	
3	Food Certifications:	Marks - 13	
	HACCP Certificate	2	
	ISO 9001 Certification	5	
	GACA AUTHORIZATION CERTIFICATE	6	
4	Production infrastructure with full equipment:	Marks - 6	
	Cold Kitchen	3	
	Cold Bakery	3	
5	Existing Clientele	Marks -12	
	Currently Serving Any Airlines	4	
	Serving within Airport terminal	4	
	Infra-structure within 3 KM from Airport Terminal	4	

FINANCIAL BID DOCUMENT

RESTAURANT / OPERATOR NAME	RATES IN SAR
BREAKFAST	
LUNCH	
DINNER	
HOT SNACKS	
RAMADAN MEAL	
REFRESHMENT	