PAKISTAN International Airlines
Great People to Fly With

HIRING OF GROUND FEEDING SERVICES

FOR PROVIDING MEAL SERVICE PIA DIVERTED & DELAYED FLIGHT PASSENGERS AT ABU DHABI.

INSTRUCTIONS TO BIDDERS

Pakistan International Airlines Corporation hereby invites sealed bids from eligible service providers to present their best offer for the provision of Ground Feeding Services (Meal Service) for its Diverted & Delayed flight passengers at Abu Dhabi International Airport Terminal-2.

Tender documents and RFP can be accessed on following websites.
https://www.piac.com.pk/corporate/sales-procurement/tenders and www.ppra.org.pk

Bidders are required to submit their sealed bids on or before **APR 15, 2023 till 11:00 Hrs (LT)** at below mentioned address.

Bids will be opened on the same day at **11:30 Hrs (LT)** in presence of all participating **vendors** who wish to attend.

PIACL reserves the right to reject or cancel one or all tenders.

In case of any queries, please feel free to contact (TEL: 02-6336670).

Bid documents submitted at following address.

Area Manager - PIAC
Harib Tower Ground Floor
Makhtoum Street,
P.O. BOX 72670
Abu Dhabi, UAE.
TEL: 02-6336670
auhuupk@piac.aero
auhkkpk@piac.aero

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TERMS AND CONDITIONS

This contract will be for two years, with 90 days Exit Clause.

Tender Opening will be based on “Single Stage Two Envelopes Bidding Procedure”. Accordingly, interested Parties are requested to submit a Single Package containing two separate envelopes titled as **“Technical Proposal”** and **“Financial Proposal”.** The “Technical Proposal” shall have all details of Offer without Rates while “Financial Proposal” shall contain Rates only.

Initially, only the envelope marked as **“Technical Proposal”** will be opened and Technical Evaluation/Site Inspection will be carried out thereafter.

After technical evaluation, the **“Financial Proposal”** will be opened publicly at a time and date that will be communicated through email or phone to the technically qualified parties well in time.

The “Financial Proposal” of Services Providers found technically non-qualified will be returned Un-opened to the respective Service Providers.

- Please note that quoted rates must be firm and final in all respect.
- Payment terms would be (NTD) net thirty days.
- Participant is required to quote rates inclusive all taxes.
- The party shall ensure to supply 150 to 400 breakfast or meal in time with the best hygiene standards.
- Qualified, trained and well behaved staff at service.

PIA will be at liberty to revise the requirement or the whole tender proceedings at any stage.

No tender will be entertained after expiry of the aforesaid date & time. PIA will not be responsible for postal delays or any other reason.

PIA reserves the right to reject any tender in part or full after assigning a reason, however PIA will not be required to justify the grounds of rejection.

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Technical Evaluation Criteria

Total Marks	**50**
Passing Marks	**30**
Obtained Marks	

S#	Contents	Total Marks	Marks Obtained
1	**Experience of the Firm**	**10**	**Max. 10**
	More than 10 years of experience	10	
	More than 06 years of experience but less than 10 years	07	
	Less than 06 years' experience but more than 03 years	04	
2	**Infrastructure / Equipment Availability**	**16**	**Max. 16**
	Skilled staff	04	
	Display of crockery/Meal presentation	04	
	Meal Serving at least 300 within 2 hrs notice period	04	
	Hygiene	04	
3	**Food Certifications**	**10**	**Max.10**
	Food certification from federal or provincial Govt.	05	
	HACCP Certificate	03	
	ISO 9001 Certification	02	
4	**Production infrastructure with full Equipment**	**06**	**Max. 06**
	Cold Kitchen	03	
	Cold Bakery	03	
5	**Existing Clientele**	**08**	**Max.08**
	Currently serving any airline	04	
	Infra-structure within 10 KM from Airport Terminal	04	

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Financial Quotations

Description	Menu	Rates
Breakfast		
Refreshment		
Lunch		
Dinner		

Single items

Items	Rates
Water 500ML	
Cold drink	
Tea / Coffee	
Biscuit	
Sandwich	
Juice	

Sign : _____

Name: _____

Stamp: _____

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Service Provider Details

Hotel /Restaurant Name_____

Address:_____

NTN # _____ GST # _____

Bank Name:_____

Bank Branch/Code:_____ Bank Account # _____

Food Authority Certificate # _____

Contact Person Name / Designation: _____

Off. Tel. Number:_____ Cell Number: _____

Hotel /Restaurant Email Address: _____

Hotel /Restaurant Website URL: _____